



Agonda Heritage

Beach View Luxury Huts

Managed by Agonda Heritage Private Limited

Agonda Beach, Goa (India)

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Hotel Rules and Management Policies

In Order to make your stay as pleasant as possible, the Management requests your co-operation in observing the following as an agreement between the guest and the " Agonda Heritage" (hereinafter called 'Management') under which rooms are permitted to be used by the guest(s):-

1. Tariff

The tariff is for the room only and is exclusive of any government taxes applicable Meals and other services are available at extra cost. To know your room tariff, please contact the Duty Manager

2. Settlement of Bills & Payments

Guest need to pay 50% advance on booking time rest money at Check it time, All payment must clear advance We accept payment via UPI QR Code, Cash, or online RTGS only

3. Company's Lien on Guest's Luggage And Belongings

In the case of default in the payment of dues by a guest, the management shall have the linen on their luggage and belongings, and be entitled to detain the same and to sell or auction such property at any time without reference to the guest. The net sale proceeds will be appropriate towards the amount due by the guest without prejudice to the management's rights to adopt such further recovery proceedings as may be required.

4. Check-in (Check In Time 12:00 PM)

Please present your ID card, Passport or Temporary Residence Card upon Check-in. By Law visitors must present personal documents for hotel records. These documents will be returned upon departure.

5. Departure (Check Out Time 10:00 AM)

Check out time is (10:00 AM) please inform the reception if you wish to retain your room beyond this time. The extension will be given depending on the availability. If the room is available, the normal tariff will be charged. On failure of the guest to vacate the room on expiry or period the management shall have the right to remove the guest and his/her belongings from the room occupied by the Guest.

6. Luggage Storage

Subject to availability of the storage space, the guest can store luggage in the luggage room, at the guest's sole risk as to loss or damage from any cause, Luggage may not be stored for a period of over 30 days.

7. Guest's Belongings

Guests are particularly requested to lock the door of their rooms when going out going to bed. For the convenience of the Guest, electronic safety Wardrobe with lock in the room to store any valuables.

The Management will not in any way whatsoever be responsible for any loss / or damage to the Guest's belongings or any other property from either the hotel room or the locker or any other part of the hotel for any cause whatsoever including theft of pilferage.

8. Pets are Not Allowed.

9. Hazardous Goods

Bringing goods and/or storing of raw or exposed cinema films, or any other article of a combustible or hazardous nature and any flammable goods are strictly prohibited and/or goods of objectionable nature is prohibited.

The Guest shall be solely liable and responsible to the management, its other guests, invitees visitors, agents and servants for all loss financial or otherwise and damage that may be caused by such articles or as a result of the guests' own negligence and non-observance of any / instructions.

Gambling, contraband, prostitution, weapons, explosives, flammable objects, poisons, drugs, animals and pungent food are strictly prohibited on hotel premises.

10. Damage to Property

The guest will be held responsible for any loss or damage to the hotel property caused by themselves, their guests or any person for whom they are responsible.

11. Management's Rights

It is agreed that the guest will conduct him/ herself in a respectable manner and will not cause any nuisance or annoyance within the hotel premises.

The Management has the right to request any guest to vacate his/her room or other areas of the hotel forthwith, Without previous notice and without assigning any reason whatsoever, and the guest shall be bound to vacate when requested to do so. In case of the default, the Management has the right to remove the Guest luggage and belongings from the room occupied by him/her.

12. Relation between Management and Guest

Nothing hereinabove shall continue or be deemed to constitute, or create any tenancy or sub-tenancy, or any other right to interact in the hotel premises or any part of portion thereof, in favor of any Guest or resident or visitor, and the Management shall always be deemed to be in full and absolute possession of the whole of the hotel premises.

13. Government rules and regulations and application of laws

Guest are requested to observe, abide by confirm to and be bound by all applicable acts and laws and Government rules and regulations in force from time to time.

14. Photographs and Video's

Using photographs and video's taken in the hotel for commercial or public purposes is illegal. Those who do so will be subject to prosecution.

15. Amenities Losses and Cost.

We provide you below amenities only for Agonda Heritage (Agonda Heritage Private Limited) premises only, If any amenities or any property loss by guest then need to pay actual & labor cost.

Amenities	Cost
Table Lamp	₹ 800
Mini Bar Fridge	₹ 9000
Electric Kettle	₹ 2500
Water Glass 1	₹ 150
Tea Cup 1	₹ 150
IFFalcon Smart TV	₹ 15500
TV Remote	₹ 600
AC Remote	₹ 600
Bed Sheet	₹ 1500
Pillow Cover 1	₹ 500
Quilt Cover	₹ 1500
AC Quilt	₹ 2500
Big Towel 1	₹ 600
Small Hand Towel 1	₹ 250
Lose of Key Room	₹ 1000
Lose of Wardrobe Keys	₹ 500

16. Cancellation Policy

- Cancellations made 15 or more days before check in date will be free.
- Cancellations made more than 7 days in advance but less than 15 days will incur a cancellation charge of 1 night's tariff.
- No shows and cancellations made 0 to 7 days in advance will incur 100% charge of the booking.
- In case of a full refund on cancellation, there will be a deduction of approximately 5.7% as payment processing charges.

Note: all disputes are **subject to Delhi jurisdiction Only.**

THE MANAGEMENT RESERVES TO ITSELF THE RIGHT TO ADD TO, OR ALTER OR AMEND ANY OF THE ABOVE TERMS, CONDITIONS AND RULES WHICH ARE A PART AND AN ABSTRACT OF THE LODGING ACT.

Legal Advisor

Sanjay Tyagi (casanjaytyagi@gmail.com)

Any complaints & Suggestions please write to us at agondaheritage@gmail.com,

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